

***Module 1 – Using the Control Panel***

- Overview of the Control Panel
- Control Panel Applets
- Installing and Removing Programs
- Installing Windows Components
- Modifying Display Settings
- Changing the Start Menu Power Button
- Using Aero
- Advanced Search

***Module 2 – Devices and Printers Management***

- Device Stage
- Installing Printers
- Location Aware Printing

***Module 3 – Monitoring Performance & Reliability***

- Disk Cleanup
- Check Disk
- Disk Defragmenter
- Backup
- Task Manager
- Reliability Monitor
- Resource Monitor

***Module 4 – Windows Firewall***

- Allow/Disallow Programs
- Managing Windows Firewall

***Module 5 – Troubleshooting Windows***

- Action Center
- Troubleshooting Using the Action Center
- Problem Steps Recorder
- Remote Access/Remote Assistance
- Check Processor Speed